

20' x 20' Cross Cable Tent Safety & Set Up Guide

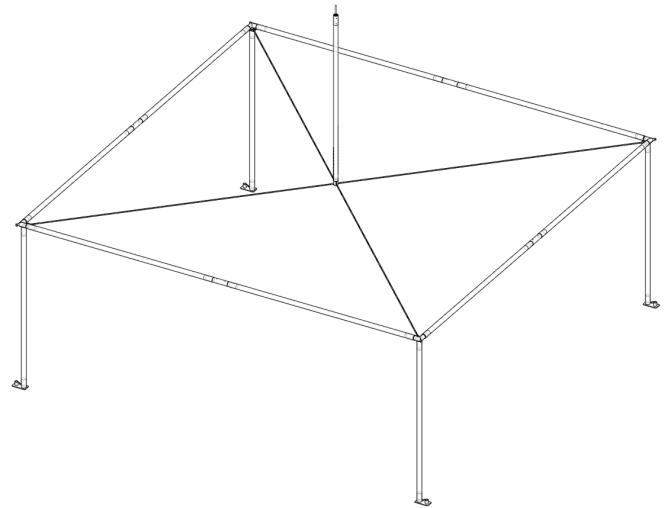


2350 East Mason St, Suite 8, Green Bay, WI 54302 | 920.431.0938 | sales@americantent.com | www.americantent.com

Thank you for your recent purchase from American Tent. The following procedures will help you through your installation. If you ever run into problems with the installation of your American Tent give one of our sales/service professionals a call at 920.431.0938. Other product specific information, contact information, diagrams, and installation guides are available on our web site at www.americantent.com.

INDEX

Page 1.....Tent & Equipment
Page 2-4.....Diagrams & Parts
Page 5-4..... Safety & Maintenance
Page 7-9..... Set Up
Page 10..... Striking
Page 12.....Additional Assembly
Page 13.....Terms & Conditions



REQUIRED EQUIPMENT

Sledgehammer



Drop Cloth



1-2 People






20' x 20' Cross Cable Tent Roof Package






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POLES

- 
4x A 8'0" (96") Leg
PRT-POL-SGL-8F0N
- 
4x B 9'3" (111")
PRT-POL-SGL-9F3N
- 
1x C 8' 2.75" (98.75")
PRT-POL-SGL-8F2.75N




FITTINGS

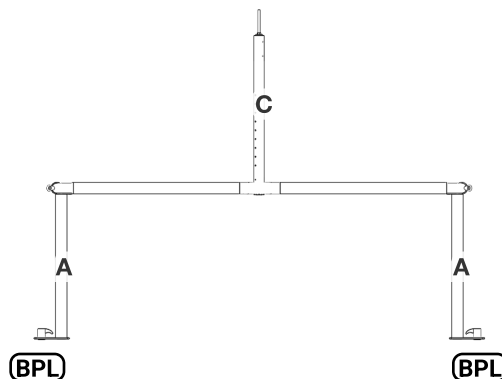
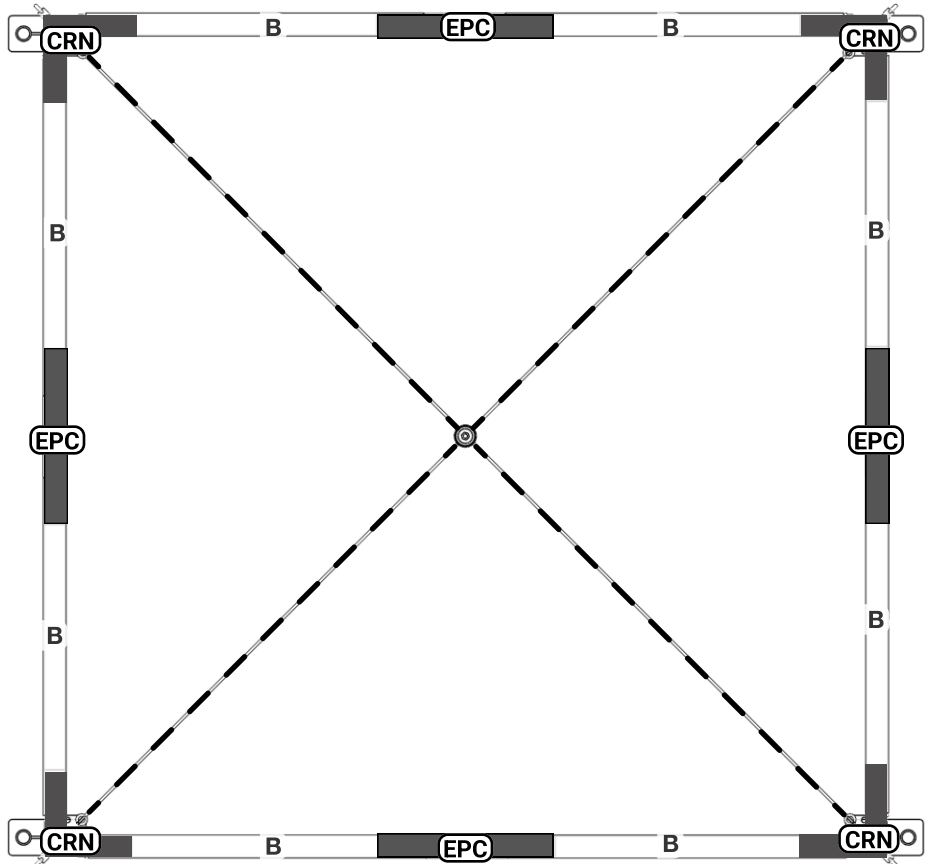
- 
4x CRN Corner
PUR-FIT-CC-CRN
- 
4x BPL Baseplate
PUR-FIT-CC-BPL
- 
4x EPC Eave Pole Connector
PUR-FIT-CC-EPC

HARDWARE

- 
2x 27' 3.25" Cable

ANCHORING

- 
4x Stake
PUR-STK-STD
- 
4x Ratchet Strap
KIT-RAT-2N
- 
4x Hook Stake
PUR-STK-HOOK



SAFETY AND MAINTENANCE

A

Weather

Weather is very unpredictable; the installer or end user must use their judgment, common sense, and knowledge of conditions in order to install this tent safely. The installer is responsible for observing and anticipating weather conditions in regards to proper timing and method of installation. It is recommended that installation or removal of this tent be performed when the wind speed is less than 15 mph. ***If inclement weather is predicted with winds that exceed 38 mph in 6 second gusts, the tent must be evacuated as this type of weather can lead to property damage or personal injury.*** This is a temporary non-engineered structure.

The end user should be mindful of the following conditions:



Rain

Under certain conditions, water can collect on the tent fabric causing 'ponding', especially if the tent is not installed and tensioned correctly. Ponding can destroy the tent fabric and cause poles to sink into the soil. Additionally, saturated soil can cause stakes to lose their holding power.



Lightning

It is very dangerous to be under a tent during a lightning storm. Immediately leave the tent until the chance of lightning is no longer present.

B

Site Selection



CRITICAL: Call 811 a minimum of 3 working days prior to staking and have the site located & marked for utility locations

Scan the QR code to find your local number.

Look carefully at the factors below when selecting a site:

Soil Conditions– Adequate for anchoring

Location– Elevated, level, and clear of debris

Space– Check perimeter for space to anchor the tent

Surface– Grass, Gravel, Concrete, Asphalt, Wood

Site Access– Services and delivery can easily be achieved

Check Overhead– Look for any electrical lines or tree branches

Underground Utilities– Utilities must be located

Use the 811 service to schedule a utility locate. If staking, be aware of underground electric, gas, oil, steam, telephone, CATV, water, sewer services. Have the site checked 3 days prior to staking.

Weather– Monitor for weather conditions and evacuate if necessary.



Wind

Wind can cause the tension of the tent to change by loosening ratchet assemblies, pulling stakes, or causing poles to shift or sink. It is important to do routine maintenance checks and maintain proper tension on the tent top at all times.



Snow

Tents are not designed to carry any type of snow load. This product should not be used if snow has been allowed to accumulate on the tent.

C

Fire Safety

All vinyl fabric used in the production of our tents, sidewalls, and accessories is certified flame retardant per NFPA 701. These vinyl products are produced so that they are inherently flame retardant, and will never require additional applications of flame retardant chemicals.

Every section of fabric produced by American Tent contains a label identifying its flame retardancy characteristics and date produced.

Safety Checklist:

- When building or assembling anything above shoulder height, wear a hard hat
- Steel toe boots are recommended
- Inspect the site– look for overhead and underground obstructions
- Call your local utility to have the area marked ahead of time
- Inspect all ropes and tie lines and replace/repair as needed
- Inspect all poles and fittings to make sure there are no bends or breaks
- Replace or repair any items in poor condition
- CALL 8-1-1 BEFORE DOING ANY STAKING

D

Staking

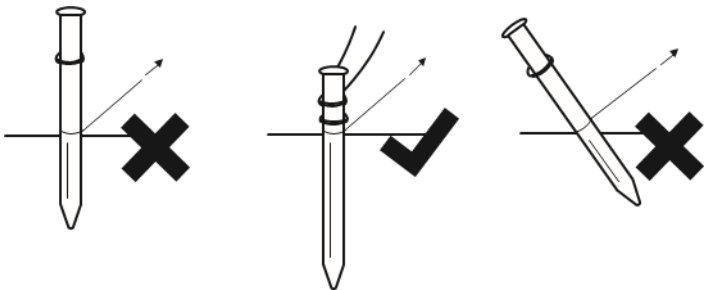
The installer must follow local building and fire codes, and evaluate the site for proper staking and anchoring

If you are using stakes to secure your tent:

Step 1

Drive a stake approximately 5' away for 7' legs, 6' away for 8' legs, and so on. Stakes should have 6" or less of the head exposed. The deeper the stake is driven, the better the holding strength. Stakes driven vertically have better holding strength than stakes driven at an angle.

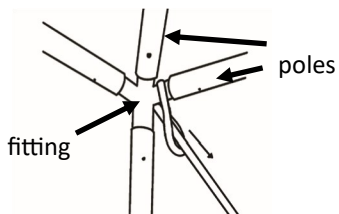
Step 2



Before staking please contact your local utility 811 service and have the site checked. Please use this link to find the phone number needed by simply clicking on your state: <https://call811.com/811-In-Your-State> or dial 811 on your phone.

Attach a ratchet head to each stake. When attaching straps to the frame attach around the fitting not the poles

Loop Ratchet



E

Maintenance

When applicable, go around the tent top and re-tension the alligator clips and straps followed by detailing (tucking the loose end of the strap into the clip)

- Check and re-tension all ratchets, straps, and cables
- Ensure stakes are in place and not pulling from ground

Caring for Your Tent:

The setup and take down process can make or break a tent—literally. Placing your tent tops directly on the ground is never a good idea. A tent on the ground is at extreme risk for pinholes, dirt, and other damage. Protect your tent from damage with a drop cloth.

Handle poles with care. Stack them on top of each other, but be sure to not drop or scrape them together.

When you are storing your tent for the long term, beware of extreme temperatures. Too hot and your tent can be damaged, too cold and your tent could crack. Extreme cold is especially dangerous for our clear vinyl. Freezing cold temperatures can cause it to crack. Store tents in a sheltered place where the temperature will stay above freezing.

Clean with gentle cleaners like American Tent “Tent Cleaner” or dish soap or powder laundry detergent. Avoid bleach, abrasive chemicals, and hard brushes.

SET UP GUIDE for 20' x 20' Cross Cable Tent

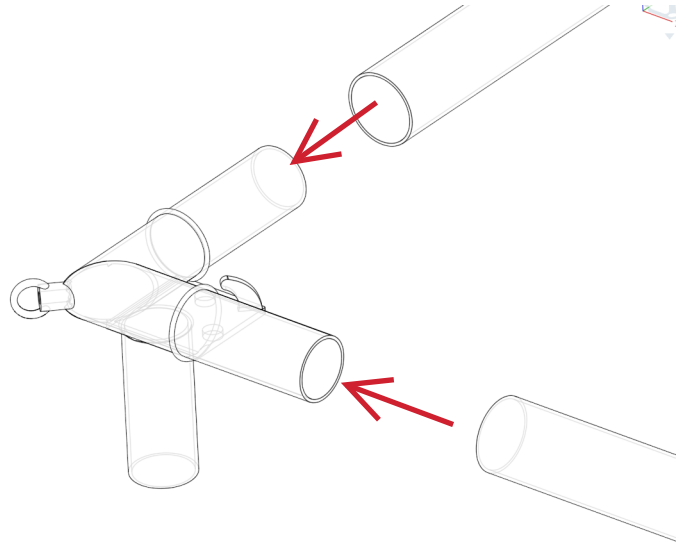
Please know that your safety is our priority. Before setting up your tent, be sure to confirm with your local utility locating service that it is safe to set up your tent in your desired location. Be aware of potential weather conditions, and always evacuate your tent during periods of extraordinarily high winds or lightning.

1. Place the frame fittings and frame pipe on the ground.

Place the parts in their approximate locations based on the diagrams on pages 2. This ensures all parts are accounted for at the beginning of your tent set up.

2. Begin with the corner fittings

- Take all 4 corner fittings and connect Pole B to the two indicated protrusions in the figure on the right. Slide the pole onto the fitting until it meets the ring on the protrusion.
- Use an Eave Pole Connector (EPC) to connect two Pole B together as shown in the diagram on page 2.

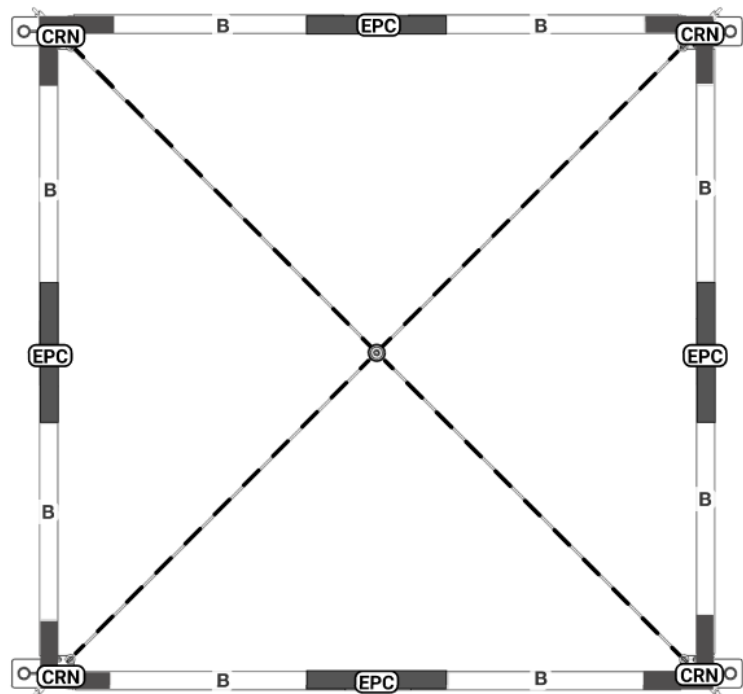
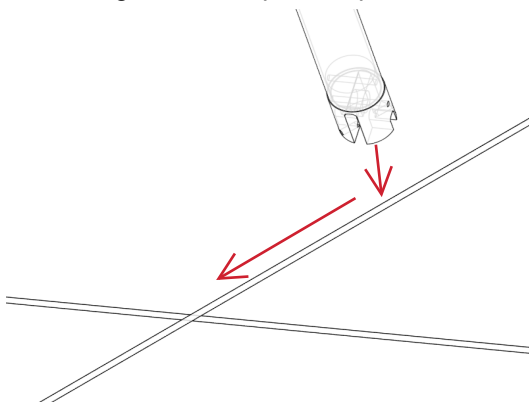


3. Connect cables to corner fittings

- Layout the 2 cable in an "X" with the ends near each indicated corner.
- Hook the cables on to the corner fitting hook and use the turnbuckle to tighten the cable, but do not fully tighten the cable.
- Lay out the tent top on top of the frame and hook the corner loops of the tent top to the exterior corner eye hooks at each of the 4 corner. Using your foot as a wedge may help pull the loop over the eye hook.

4. Adding the center peak

- Lift the down wind side of the tent first and slide Pole A onto each remaining protrusion on each corner fitting.
- Connect Pole C to the spike with 2 bail pins to secure them together.
- Place the spike of the pole through the hole at the peak of the tent
- Find the deeper groove of the bottom of the center pole and slide it towards the center of the "X" until both cables pop into the grooves.
- Secure the pole in place with a pin at the bottom of the pole and screw the flag onto the top of the pole



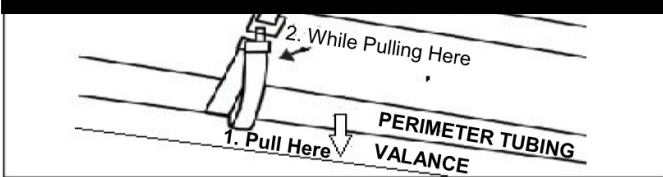
5. Attach the Base Plates

- A. Add the 2 remaining legs (Pole A) to the remaining corner fittings
- B. Lift the tent to slide the baseplates underneath the legs to attach them to the frame

6. Tightening the Tent Top

- A. Pull down on the valance of the tent and tighten the alligator straps so the top is taught on the frame.
- B. Interlace the corner ropes through the D-rings and tie the ends to the hook on the baseplate fitting.

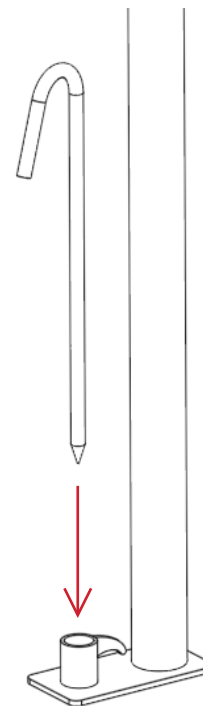
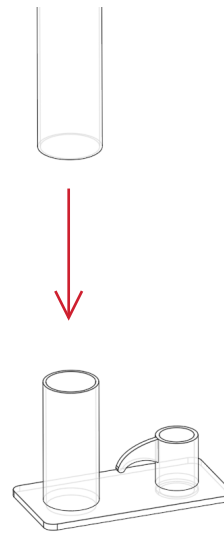
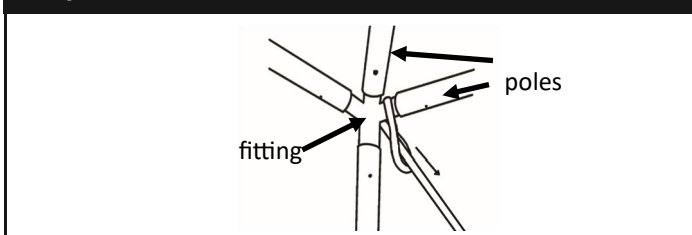
Tighten Top to Frame



7. Staking

- A. Drive your hook stakes into the holes in the baseplate as shown on the right. Also use the straight 42" stakes with a ratchet strap secured to a fitting, do not loop the ratchet around the tent poles. Proper staking techniques can be found on page 4.

Loop Ratchet



Storage

Storing Your Tent

This process begins at the tent strike. You need a drop cloth to protect your tent top as well as to keep it clean and dry prior to storage.

Drop cloths reduce the likelihood of:

- Pinholes
- Dirt & grass stains
- Mystery residue

Always store tents clean and dry in a cool dry environment bag it

If your tent was supplied with a bag, put your tent back into the bag. This will keep it protected from the elements.

Storing Sidewalls

Fan folding and flat stacking is the best way to store sidewall, again its very important to store all vinyl clean and dry in a cool dry environment .

Cleaning

When washing your tent make sure the soap you use is safe for your tent fabric. Use American Tent "Tent Cleaner" or gentle cleaner like dish soap or mild laundry detergent. Completely avoid Bleach, Abrasive Chemicals, any cleaner with Petroleum Distillates, and hard brushes. Once tents are completely dry they can be folded, rolled and bagged for next use.

TERMS & CONDITIONS

TERMS AND CONDITIONS OF SALE

1. **Terms Control/Rejection of Conflicting Terms.** All sales are governed by these terms, and by placing an order, submitting payment, or providing Seller with a Purchase Order, Buyer agrees to these terms. Seller's offer to sell Buyer the Goods is conditioned on this acceptance. All other terms are rejected, including any terms included on any Purchase Orders from Buyer to Seller.
2. **Payment Terms.** Unless otherwise agreed in writing by Seller and Buyer, all order shall be prepaid in full before Seller ships any product subject to these Terms and Conditions (the "Goods"). If Buyer pays by check other than a cashier's check, Seller may delay shipment for a reasonable period as determined in Seller's sole discretion.
3. **Taxes.** Prices do not include sales, use, VAT, excise and other taxes or governmental charges with respect to the production, sale, distribution or delivery of the Goods. The final invoice amount includes all applicable taxes or governmental charges. Seller is responsible for proper remittance of all such taxes or governmental charges.
4. **Shipping.** Unless otherwise agreed in writing by Seller and buyer, shipment terms are F.O.B. Origin, Freight Prepaid and Add. Choice of carrier shall be in Seller's sole discretion.
5. **Returns/Cancellations.** All sales are final upon pickup or shipment from Seller's facility. Seller will not accept returns of any of the Goods except under certain circumstances as set forth in an authorized Returned Merchandise Authorization (RMA), which must include pictures of the tent purchased. RMA forms are available upon request. Seller holds sole discretion of authorization. Orders for Goods may be cancelled at any time prior to pick up or shipment from Seller's facility; provided, however, that any such cancellation shall result in a restocking fee of twenty-five percent (25%) of the original purchase price of the cancelled Order for having reserved a spot on our production schedule. This applies even for those orders that are via PO.
6. **Returns.** All sales are final. Seller will not accept returns of any of the Goods except under certain circumstances as set forth by an authorized RMA, which must include pictures of the tent erected. RMA forms are available upon request. Seller holds sole discretion of authorization.
7. **Force Majeure.** Seller will not be liable for any delay of its performance hereunder if the delay is directly or indirectly caused by or arises from fires, floods, terrorism, accidents, riots, war, government interference, embargoes, strikes, shortage of labor, materials or supplies, inadequate transportation facilities or any other cause beyond Seller's control.
8. **Warranty.** All tents are sold as is, and no warranties are given.
9. **Damages.** Any damages that occur as a result of improperly ballasted or improperly staked tents are the sole responsibility of the Buyer. Buyer acknowledges that tent must be ballasted or staked per the recommendations made by Seller. Seller will not be responsible for material, personal, or financial loss.
10. **Commitment to Cure.** We are committed to our workmanship and our customers. We will make right any issues with the tent top and/or parts prior to their initial use. Customers must bring any and all issues to our attention within 14 days of receipt of goods. We cannot honor requests for cure after 14 days of receipt.
11. **Limitation of Damages.** Seller shall not be liable for indirect, incidental, consequential, exemplary or punitive damages resulting from or arising in connection with any act or omission of Seller relating to any breach of these Terms and Conditions or relating in any way to the design, manufacture, delivery or use of the Goods. Seller's liability, regardless of grounds, shall be limited to the amount paid by Buyer for the Goods.
12. **Limitation of Actions.** Any statute of limitations notwithstanding, no claim shall be filed or brought against Seller for any breach of these terms and conditions after two (2) years of the date Buyer receives the Goods.
13. **Installation and Service.** Seller shall not be required to install, service or provide any on-site preparation or installation of any of the Goods. If Seller provides instruction to Buyer generally or specifically regarding any methods of installation, such instruction is gratuitous and is not to be considered a part of these Terms and Conditions.
14. **Nature of Goods as Temporary Structures.** Each of the Goods constitutes a temporary structure or part of a temporary structure that is not intended to meet any building or other codes. Buyer uses the Goods at his/her/ its sole risk.
15. **Modifications.** These Terms and Conditions may not be amended, modified, terminated or repudiated, in whole or in part, except in writing signed by Seller and Buyer.
16. **Remedies Not Exclusive.** No remedy of Seller provided herein is exclusive of any other remedy available to Seller.
17. **Assignment.** Buyer cannot assign any rights, duties or obligations hereunder without Seller's prior written consent.
18. **Governing Law and Venue.** These Terms and Conditions shall be governed by, and construed in accordance with, the laws of the State of Wisconsin, and any legal proceeding with regard to these Terms and Conditions or the Goods shall be brought in the Circuit Court for Brown County, Wisconsin. Buyer hereby waives any claims of forum non conveniens or any other similar claims.
19. **Cost of Collection.** Buyer shall be liable to pay Seller for all costs associated with any breach of these Terms and Conditions by Buyer, including Seller's actual attorney's fees.
20. **Authority of Signers.** Each person accepting these Terms and Conditions represents and warrants that he/she has been duly authorized to do so.
21. **Counterparts & Facsimile Signatures.** These Terms and Conditions may be signed in counterparts. Facsimile and electronic signatures shall have the same effect as originals. Placing and paying for an order online also acknowledges and agrees to these Terms & Conditions.
22. **Pickup Orders:** Customers may request to pick up purchased products from American Tent's facility in Green Bay, Wisconsin. Upon such request, the customer must schedule a pick-up time during American Tent's regular warehouse hours, which are 7:00 a.m. to 4:00 p.m., Monday through Thursday. Loading time will vary based on order size and method of transportation. Orders that are not picked up within five (5) business days of the scheduled pick-up date (Fridays excluded) may be subject to storage fees. Customers must mark any product shortages, damages, or other issues with the order prior to departure from American Tent's facility. The customer's signature on an American Tent acknowledgement receipt confirms that all proper products and quantities have been received and that such products are free of visible damage. Unless otherwise agreed in writing, the Customer is responsible for all product loading and providing or retaining transportation for all products placed for pick-up.